



DBH Performance Disclaimer

Please note that DBH Performance and its partners, employees or any other representative of the company shall not be held liable for any loss or damages incurred by using any of the DBH Performance products/services. This is a high performance product/service and DBH Performance does not take responsibility for any losses incurred by voided warranties. DBH Performance will not be liable for any damages incurred due to negligence by the customer.

All vehicles brought for remapping or DPF removals will be deemed fit upon presentation and it is not the responsibility of DBH Performance to prove so. It is the responsibility of the customer to ensure that the vehicle is up to date in respect of servicing and timing belt schedules. DBH Performance shall provide the Services and Deliverable(s) requested by the client from the following options; all of which are bound by our 'Customer Care & Commitment' to service quality.

The remap settings that we install never change; so when we complete our servicing of your vehicle it will continue to perform at the capacity it did on arrival or show improvements from our work. Once remapped, we are confident the services provided, based on the optimal remap settings which are the most suitable for your vehicle, should produce noticeable benefits.

Following our work, if an issue arises with your vehicle it will most likely be due to a mechanical fault, not a fault with the remap itself. Once the mechanical fault is fixed your vehicle should revert to its optimum performance. A thorough vehicle health check is carried out before any remap work is undertaken, we reserve the right to refuse to remap a vehicle if we believe it is not "healthy" enough.

No warranty is given or implied to any components on your vehicle before or after the remapping process apart from the remap file. DBH Performance does not accept liability for any mechanical part failure after performance tuning. By using our service you agree to these terms and conditions. It's important to remember that vehicle components can fail when standard just like they can do when remapped. Remapping will often show up weak points in your setup as you are now asking it to work harder than it's used to. You must look after the engine, regular servicing with good oil & parts, good quality fuel and mechanical sympathy all help keep your engine running well, if your car needs mechanical attention, get this work done before considering a remap. DBH Performance does not cover the liability for any mechanical or electrical parts including the following parts, but not limited to: turbos, injectors, clutches, gearboxes, dpf, boost leaks (boost pipes) as these have a serviceable lifetime and the remap places bigger demands on these parts, which may cause issues if they are not in good health. Stage 1+, Stage 2, Stage 3 remaps are beyond the recommended tolerances of your engine and we will not accept any liability for these remaps.

The Client Must: Accept all power/torque gains from your ECU remap are approximate, as are the actual figures of your engine's quoted power and torque figures from your car manufacturer. Accept the fuel efficiency of your vehicle after a remap depends on a number of factors including but not limited to: outside temperature, driving style, tyre pressures, and regular and correct service maintenance of your vehicle. Accept that DBH Performance is not liable for costs associated to fix either determined or pending faults found relating to your vehicle during its diagnostic check either before or after you have your vehicle remapped. Accept it is your responsibility to inform your insurance company of your car's ECU remap.



By installing this Product and/or Service, you understand and agree that as a high performance product and/or service, individual results may vary depending on mechanical condition, make, model, and usage. DBH Performance shall in no way be held responsible nor liable for any of the results, claimed or otherwise, that may or may not come from the product or service. You also agree that the original vehicle manufacturer makes its own determinations regarding the effects of Add-On products and/or service to its warranties, DBH Performance shall in no way be held responsible nor liable for anything pertaining to or resulting from the original vehicle manufacturers warranty and/or terms of use.

We always offer to take our clients in their vehicle for a test drive following our services – allowing clients to assess the additional performance gained from the remap. If clients want any minor adjustments to be made following this we will do these free of charge within a short timeframe to suit(7 days). As part of the test drive we aim to ensure that your car has responded well to the remap service and ensure that the new settings have not caused any faults with your vehicle. If however you do report any faults with your vehicle after the service has been completed, we ask you contact us straight away. We will give you any advice possible to help you resolve the problem and we may ask you to bring the vehicle back to us for diagnostics or to tweak the remap if we feel this needs doing. We may ask you to have your vehicle diagnosed by a third-party mechanic to independently verify any issues and if this is the case, these additional fees will not be covered by DBH Performance. If your car is diagnosed as faulty we can un-install the remap for you and revert to the original file. We can re-install the remap for you once fixed.

Refunds - We will only give refunds subject to following conditions being met: It is DBH performance's aim to give 100% customer satisfaction however we appreciate that there are times when for whatever reason this is not always possible. If you are not happy and your vehicle is returned to us within 7 days from the date of the remap process having been completed we will remove the tuned file from your vehicle, replace it with its original stock file and refund you 100%. This does not apply to vehicles that have had the ECU removed for remapping, or vehicle DPF delete process carried out or any other modifications. If you return your vehicle to us after the 7 day period up to 30 days, there will be a charge to return the vehicle to stock that being 50% of the cost of the original work. This does not apply to vehicles that have the DPF delete process carried out or any other modifications.